



VISITATION SAFETY PLAN

Reviewed and amended on March 16th, 2022

The safety of our residents, staff and visitors is our top priority. This plan provides guidance and requirements for all visitors and essential visitors.

This document will be reviewed on a regular monthly basis to ensure that our current practices are in compliance with the above stated resources and practice requirements. Accordingly, the plan may change in response to current staffing levels, resources, supplies, directions from FHA, directions from the BC Ministry of Health and infectious outbreak activity in the community.

Morgan Place has identified the Recreation Coordinator as the lead person who will ensure that the Visitation Safety Plan is complied with and the application is understood by the facility staff.

As part of implementing additional measures to allow visits, it is recognized that in order to balance the safety and quality of life of our residents, the facility must have a collaborative partnership with our families and everyone must be individually accountable and committed to adhering to the safety plan.

If Public Health declares an outbreak at Morgan Place all social visits will cease immediately on the affected unit until the outbreak is declared over by the Medical Health Officer. All essential visits will be for actively dying residents only.

Residents and/or their families are encouraged to bring forward any concerns or suggestions to the Recreation Coordinator and/or the Director of Resident Services. Alternatively, families who have concerns that cannot be resolved at the facility level should be directed to the *Fraser Health Patient Complaint Quality Office* at 1-877-880-8823.

1. **Essential Visits:** are necessary visits directly related to the resident's needs. It must be determined that the absence of the visitor and/or the replacement of the visitor by staff is contributing to recognizable harm to the resident.
 - a. An **Essential Visit Assessment** must be completed with input from the family identifying:
 - i. a decline in function that can be attributed to the absence of the visitor,
 - ii. the replacement of the visitor by staff result in harm to the resident, either physical or emotional, or
 - iii. when a resident requires assistance to support essential decision making.
 - b. If there is an active case of COVID 19 then essential visits will be permitted **only for residents who are actively dying**.
 - c. The decision to permit an essential visit will be made with the primary focus being the care needs of the resident and the determination that the visit is necessary and directly related to the care needs of the resident as identified in the care plan.
2. **Visiting Guidelines:** All visitors must adhere to these guidelines. Visitors who are unable to or do not comply with the guidelines will be excluded from entering the facility.
 - a. Visitation hours are as follows:
Monday – Friday 8:30am – 7:00pm, Saturday 8:30am – 4:00pm
 - b. All visitors to long-term care homes must be screened for COVID-19 symptoms of illness and receive a **rapid point of care test** (rPOCT) onsite prior to their visit. The test will take about 15 minutes to complete and if negative you can start your visit. Once a visitor has been tested 3 times in one week, they will not have to do a rapid test for the remaining visits that happen the same week.
 - c. Visitors **MUST** show proof of double vaccination with their vaccine card to be allowed to enter the facility.
 - d. Dogs are allowed to visit if they comply with the rules and guidelines and must remain on a leash at all times.
 - e. Visitors must wear a **medical** mask at **ALL** times while in the facility. The facility will provide a medical mask to each visitor.
 - f. Visitors will not visit in the dining rooms and will only visit with the resident they have come to see.

- g. The Family Room can be pre-booked through Reception.
- h. Visitors enter and exit **ONLY** through the main entrance.
- i. Visitors will only be allowed entrance to the facility by our staff. They will be signed in and actively screened prior to every visit for signs and symptoms of all gastrointestinal and respiratory infections, including COVID 19. (see entrance screening list of questions) A log of all visitors will be maintained by the facility and the arrival and departure time must be recorded.
- j. Visitors on self-isolation in accordance with Public Health directives must **NOT** enter the facility.
- k. After being approved to enter, all visitors will perform hand hygiene immediately upon entering the facility, prior to entering the resident's room, after exiting the resident's room and when exiting the facility.
- l. Visitors must have the ability to and comply with any additional precautions including infection prevention and control measures as instructed by the staff. If not, the visitor will be excluded from visiting.
- m. Physical touch between residents and their visitors is allowed with infection prevention and control measures in place.

3. **Outside social outings and appointments**

- a. Residents will be supported to leave the facility for appropriate outings and family visits as well as medical appointments. Residents will not be required to self-isolate when they return from an outing.
- b. It is important for residents, their families, and friends to keep in mind that there are still provincial COVID-19 restrictions for the general public that apply.

4. **Environmental Cleaning and Disinfecting:** Following the scheduled visiting time all high touch surfaces such as doorknobs, keypads, handrails & remotes will be cleaned and disinfected using the recommended agent and concentration as set out by the BCCDC. Morgan Place uses a chlorine bleach solution and accelerated Hydrogen Peroxide .5% wipes.