

Options for families regarding visitation

1. Social visits

- Will be in the residents room on Tuesday, Thursday and/or Saturdays from 10-1130
- 2 adults and 1 child per visit (description of a child is 18 years and younger)
- You do not need to book these visits as the day/time is scheduled above but we do ask you try to coordinate with family and friends so that you do not exceed the limit on each visit as we will have to turn away the third visitor. Families do have the option to break the hour and a half up and switch with another visitor.
- All visitors are screened at the front, they will be provided a new mask and their temperature will be taken
- You must visit in the room but you also have the option of bringing the resident out the front entrance to walk around the park area or school etc. You are not able to visit in the courtyard during visitation hours. See below for the courtyard options
- No items, including food or drink may be exchanged between the resident and their visitor
- MASKS MUST BE WORN THE ENTIRE TIME BY THE VISITOR

2. Courtyard Visits

- Courtyard visits are booked through the Program Coordinators: Eleanor & Stacy
- Courtyard visits are not scheduled during the visitation times, they are booked separate
- Visitors will be screened at the front and they will go to the resident's room to bring them down. It will be the visitor's responsibility to get the resident ready for the outside visit.
- There will be a scheduled time and the resident must be brought back to his/her room at the end of the appointment as we could have another family booked after
- Masks must be worn by the visitor in the courtyard at all time

3. Outings

- As of April 1st, 2021 families are able to take residents for appropriate outings
- Outings must be scheduled through the Program Coordinators as the visitor will be screened and will be responsible to go to the resident's room to assist the resident in getting ready for the outing and bringing them to the entrance
- Be mindful of what the resident is capable of enduring. ie. Is there walking involved, transferring to a vehicle etc
- The resident will need to be wearing a mask in the community and the mask will be provided by Morgan Place
- Residents will not be required to self-isolate when they return from an outing
- It is important for residents, their families, and friends to keep in mind that there are still provincial COVID-19 restrictions for the general public that apply

Thank you for your patience as we move forward on opening up visitation. We recognize that there are still some grey areas and each day there are questions or challenges that come up. Please be aware that we hear you and we are meeting regularly to figure out the best way to support residents and their families while following guidelines and safety regulations.

Be prepared to wait as we screen families in on the visitation days. The first half hour is the busiest so another option is to come a little later if you want to avoid the line up

For bookings:

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